



Build Trust, Create Values, Grow Together

02 • FACILITY MANAGEMENT

DELIVERED THROUGH PRIMELYNX FACILITY

Facility Management

Hard & Soft FM Service Offering Overview

Engineering • Facility Management • Digital Infrastructure

Kingdom of Saudi Arabia — Riyadh HQ

Facility Management

PrimeLynx Global provides integrated hard and soft facility management services that keep critical assets running at peak reliability — from single towers to nationwide portfolios. This capability is delivered through our PrimeLynx Facility division, covering hard and soft services, technical workforce and full asset lifecycle management, supported by CAFM and BMS-enabled operations for real-time visibility into asset performance and service delivery.

Scope & Capabilities

- Hard FM: HVAC, electrical, plumbing and mechanical asset maintenance
- Soft FM: cleaning, landscaping, pest control and waste management
- Planned preventive maintenance (PPM) and reactive maintenance
- Building management system (BMS) monitoring and optimization
- Security services, front-of-house and concierge support
- Helpdesk, CAFM reporting and SLA/KPI performance management

Our Delivery Methodology

01	Asset & Service Audit Baseline assessment of facility condition, assets and existing service levels.
02	Mobilization & Transition Structured transition planning to minimize disruption during service handover.
03	Integrated Service Delivery Combined hard and soft FM teams operating under a single management structure.
04	Performance Monitoring CAFM-tracked SLAs and KPIs with regular client reporting cycles.
05	Continuous Improvement Ongoing optimization of maintenance strategy and lifecycle asset planning.

Why PrimeLynx Global

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| ● One accountable FM partner across hard and soft services | ● Technology-driven operations with CAFM and BMS integration |
| ● Scalable from single assets to nationwide portfolios | ● Structured Saudization and workforce development programs |